

OUR FOCUS

THE TUDORS DEMENTIA AWARENESS
WEEK—28TH NOVEMBER 2011

IMPROVING HOW WE CARE

At the Tudors we are constantly reviewing and assessing how we can improve our services to those we care for. Using the feedback we gained from Andy Green about task orientation we thought we would get the team more involved in evaluating our service, so for a week from the 28th November we are having a dementia awareness week. Staff will all take part in doing a SOFI for 1 hour as well as becoming a fellow resident for an hour, each team member will feedback to the team their experiences enabling us to develop and make the Tudors a better environment for all.

For those of you who are not **familiar with SOFI, "short observational framework for inspection" and is carried out by CQC or other professional bodies.** By observing care practice they look at outcomes for residents and how

environments function. We want to achieve high standards and positive outcomes for all in our care and from the constructive feedback we received we understand that there is so much more we can do. Positive steps have already been made and for those of you who have not seen Teresa in action yet you **don't know what your missing!** I have said for a long time that our activities needed a boost; Teresa has been a breath of fresh air, her innovative ideas, enthusiasm and her desire to improve the quality of our residents lives is fantastic. The home feels like a new place, the team are all getting involved and all the residents are getting a quality time. Of course Debbie continues to work hard on a more one to one level as well as taking residents out for special events, a big thank and well done.

REFURBISHMENT
OF THE ROSE
UNIT PLANNED,
JACKIE AND
TEAM VERY
EXCITED

BERNARD CHOSE
THE NAME FOR
UNIT ONE WHICH
IS NOW
SWEET WILLIAMS